

APPENDIX F-35

DETAIL REPORT OF CUSTOMER RETURNS

1. PURPOSE

To provide a printout of monthly cumulative data within the Materiel Returns Program parameters for statistical analysis and comparison of given actions in detail by responsible processing personnel.

2. ORIGIN

Prepared as output product from the CRCF/CRHF as depicted in chapter 40 in response to an inquiry, DIC ZRC, with Action Code NJ, NM, NN, NO, NP, NQ, or NR (see appendix A-42).

3. FREQUENCY

As required, in response to a file inquiry (Run at monthend).

4. FORMAT - F-35

a. Heading Line (Standard Identification).

b. Data Organization.

(1) Sequence:

(a) Major - Statistics by Service.

(b) Minor - Line Item Count of Statistics by Service.

(c) Minor - Dollar Value of Statistics by Service.

(2) Spacing:

(a) Single within common statistical data group.

(b) Double-spacing between groups of data.

(3) Page Break: Pages 1 and 2 are as indicated.

(4) Required totals are as indicated.

(5) Rounding of cents (i.e., .01-.99) is to be to the nearest dollar. A .01-.49 entry is dropped and a .50-.99 entry is to be considered as \$1.00 (\$1.49 is \$1.00, but \$1.50 is \$2.00, and so on).

c. Captions of Data Elements:

(1) TYPE INQUIRY - The specific inquiry code and/or elements used to extract and compile the required data for the report.

(2) FILE LEVEL - The File Level (F/L) Code is used to indicate whether the CRCF, CRHF or both are to be used in compiling requested report.

NOTE: For Type Inquiry Code NL, File Level (F/L) Codes will not be used. The F-35 Report will therefore always be a two page report.

(3) Horizontal Captions:

(a) ARMY - The data for documents having a Service Code of A, W, B, or C in pos. 30.

(b) NAVY - The data for documents having a Service Code of N, P, Q, R, or V in pos. 30.

(c) AIR FORCE - The data for documents having a Service Code of F, D, E, or J in pos. 30.

(d) MARINES - The data for documents having Service Code Z in pos. 30.

(e) COAST GUARD - The data for documents having Service Code Z in pos. 30.

(f) OTHER - The data for documents having Service Codes other than those listed above in pos. 30.

(g) TOTAL - Accumulated total of all the Services and other.

(h) LINES/DOLLARS - The data displayed by the number of line items and dollar value of each statistical element for the Services, other and totals indicated in subparagraphs (c) through (i) below.

(4) Vertical Captions:

(a) A RPT RCD - The reports received. The number of lines and total dollar value at Standard Unit Price (i.e., Standard Unit Price times the Quantity) of customer reports of excess (DIC FTE) received during the current report period. For documents received in one reporting period where the appendix A-51 Status Code is SA or SD in the F-37 CRCF, STA CDE field, and a subsequent resubmission from DAAS is received (Code D in DAAS CODE field of the F-37, CRCF) in the reporting period, count these transactions as separate transactions. As an example, RPT RCD in column A is one line and Status Code SC and SD Rejects in column F is one line. Based on a subsequent pos. 70 Code D from DAAS, where the total FTE appears as a second (or third) entry in the ORIGINATING SECTION field of the F-37, CRCF, the column a RPT RCD, would be an additional count and dependent upon the DAAS response and the computer decisions, columns B through F of the F-35 would have the off-setting line count.

(b) B CREDIT - The number of Suffix Codes lines and dollar value (i.e., F-37, CRCF, EXTENDED \$VALUE field) at Standard Unit Price of customer reports of excess (DIC FTE) documents for which return with credit was authorized. Count is to be derived for actual reply documents using appendix A-51, Status Code TA or TH recorded in the F-37, CRCF. Dollar Value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$VALUE entry).

(c) C NON CRD - The number of Suffix Code lines and dollar value at Standard Unit Price of replies to customer reports of excess for which returns without credit were authorized. Count is to be derived from actual reply documents using appendix A-51, Status Code TB or TJ recorded in F-37, CRCF. Dollar value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$VALUE entry).

(d) D DISPOSE - The number of lines and dollar value at Standard Unit Price of replies to customer reports of excess for which materiel is beyond the retention level and disposal without return is recommended. Count is to be derived from actual reply documents using appendix A-51, Status Code TC, TD, or TK. Value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$VALUE entry).

(e) E RRC CAN - The number of lines and dollar value at Standard Unit Price of customer cancellations that have an unprocessed RRC appearing in the REENTRY DATA RRC field and no reply (i.e., entry) is in the FTR REPLY SECTION CDE field in the F-37, CRCF and a DIC FTC was received and posted while the document was being reviewed by the IM. Dollar value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$VALUE entry). In the event a partial DIC FTC cancellation is received, the line shall be counted as one and the dollar value adjusted accordingly.

(f) F REJECTS - The number of lines and dollar value at Standard Unit Price rejected to the customer due to various appendix A-51, Status Code S_ series appearing in STATUS-FTR REPLY SECTION field of the F-37, CRCF. Dollar value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$VALUE entry).

(g) G CUS CAN - The number of lines and dollar value at Standard Unit Price of customer cancellations (DIC FICs) received for recorded documents replied to under the (DIC FTR) process and that were not counted in the above line E-RRC CAN. The count is only for those DIC FICs which match an existing DIC FTR record on file. Partial DIC FTC cancellation will be counted as one line with the applicable canceled dollar value. The dollar value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$VALUE field).

(h) H CRD RCT - The Suffix Coded lines and dollar value at Standard Unit Price of materiel received which matches creditable authorization and for which credit billing is to be taken. This is a total of lines H1 and H2. Using the DIC FTZ ACTIONS SECTION of the F-37, CRCF, for this determination, determine the DIC FTZ is in the DIC column and count each Suffix Code (blank, A, B, C and so on) in the SUF field and the dollar value in the CREDIT DOL VALUE field. Do not include DIC FTZ reversals with a Code 1 in the CREDIT BILL NUMBER field in this line/dollar accumulation.

1. 1 100% - Using the above creditable scan of DIC FTE transactions, select Condition Code A coded in CON CDE field.

2. 2 REDUCE - Using the above creditable scan of DIC FTE, select all other Condition Codes (other than A) coded in the CON CDE field.

(i) I NON CRD - The lines and dollar value at Standard Unit Price of materiel received which matches an authorized to return without credit or a credit authorization after the time period has lapsed. This is a total of lines I1, I2 and I3. The line count will include individual Suffix Codes and individual Condition Codes.

1. 1 MATCH - The matching (DIC FTE and NSN) noncreditable returns is a total of the following:

a. DIC FTZ Credit Reversals - The F-37, CRCF, FTZ ACTION should be scanned for DIC FTZ (DIC field), quantity (QTY field), Suffix Code (SUF field). Status Code TM or TP (STA CDE field), REDUCED/STANDARD PRICE entry and there must be a blank or zero dollar value entry in the CREDIT DOL VALUE field. If there were a dollar value in this field, the count would have previously appeared in line H2, REDUCE CRD RCT of the F-35. Multiply the standard price into the quantity and this result will appear in line I1 dollars by Service.

b. DIC FTR Status Code TB or TJ entries in the FTR REPLY SECTION (F-37, CRCF) will be scanned and each Suffix Code transaction with its REDUCED/STANDARD UNIT COST will be compared to the D6_ entry in the RECEIPTS CONTROL SECTION. The transaction must compare Status Code TB/TJ and Suffix Code to the DIC D6_ Suffix Code. The matching transaction will multiply the REDUCE/STANDARD UNIT COST against the RECEIPT SECTION QTY to derive the dollar value which will appear in line I1 dollars by Service.

2. 2 NSN - The lines and dollars value of materiel received for which a previous authorization exists for the document, however, a variation in NSN exists. Using the DIC FTZ ACTIONS SECTION (F-37, CRCF) for DIC FTZ, QTY, Suffix Code, Status Code TL, REDUCED/STANDARD UNIT COST and the CREDIT DOL VALUE is blank or all zeros. Multiply the unit cost against the quantity and enter in line 2 NSN dollar field by Service.

3. 3 NO FTE - The lines and dollar value of materiel received (DIC D6_) for which no report of excess (DIC FTE) exist. Whenever the ORIGINATING SECTION (F-37, CRCF) does not have a DIC FTE entry, but the DIC D6_ receipt appears in the RECEIPTS CONTROL SECTION count the line and place the EXTENDED \$VALUE in line I3 by Service.

(j) J DUE-IN - The lines and dollar value at Standard Unit Price adjusted by condition reported of materiel authorized for return for which materiel has not been received and no cancellation has been posted. Using the F-37, CRCF, FTR REPLY SECTION compare all DIC FTR Status Codes TA/TH (Creditable) and Status Code TB/TJ transactions by Suffix Code and quantity with the RECEIPTS CONTROL SECTION DIC D6_ receipts Suffix Coded and quantity transaction where there is no DIC D6_ receipt for the TA/TH and TB/TJ DIC FTR transactions or where only a partial DIC D6_ has been received, count the lines (partial delivery is a line) and the open dollar value of the outstanding DIC FTR quantities. Use the REDUCED/STANDARD UNIT COST times the open DIC FTR quantity to obtain the Suffix Coded transaction's dollar value. J will be a total of lines J1 and J2.

1. 1 CREDIT - The lines and dollar values adjusted by condition reported of the DIC FTR Status Code TA/TH materiel still open where credit is authorized.

2. 2 NON CR - The lines and dollar values adjusted by condition reported of DIC FTR Status Code TA/TH materiel still open where credit is not authorized.

(k) K PRJ 999 - The lines and dollar values at Standard Unit Price adjusted by condition of the DIC FTE transaction which indicates credit was reinstated. Project 999 should be included in none of the other above lines.

(l) L FT6 OUT - The line count and dollar value at Standard Unit Price of the DIC FT6 transactions forwarded in the current period. Using the F-37, CRCF, FT6 REV DATE entry count the lines. Additionally, use the ORIGINATING SECTION EXTENDED \$VALUE for the dollar value.

(m) LAT RED - Lateral Redistribution - Reserved for future use.

(n) TYPE DATA - The page 1 first vertical column header for the types of the data elements for the Services and Total of subsequent columns (see subparagraphs 4c(3)(a) through (h) above).

(o) REJECT CD - The page 2 reject codes in the S_ series explained in appendix A-51. Using the DIC FTR Status Code S_ entries in the DIC FTR REPLY SECTION and the EXTENDED \$VALUE field in the ORIGINATING SECTION of the F-37, CDCF, determine the line item count and dollar values for the rejects. Whenever a reject code has no dollar values and it is one of the reject codes which could possibly have both lines and dollars (i.e., Status Code SB), place the count in the LINES field and there will be no corresponding dollar entry for that transaction.

1. LINES/DOLLARS - The appendix A-51 S_ series Reject Codes having lines and dollars are SA, SB, SF, SH, SJ, SK, SL, SM, SN, and TOTALS.

2. LINES - The appendix A-51, S_ series Reject Codes having lines only are SC, SD, and SG.

5. DISTRIBUTION AND RETENTION

Three copies to DSO, MSO, (ORC 94 only).

6. PROCEDURES FOR REVIEW AND PROCESSING

Will be reviewed and utilized for the purpose requested and then destroyed.

DETAIL REPORT OF CUSTOMER RETURNS (CONT'D)

REF #15	D(X)SC	ORC	94	DETAIL REPORT OF CUSTOMER RETURNS					DATE XX JAN 78 PAGE 00002				
				TYPE INQUIRY XX XXXXXXXXXXXX		FILE LEVEL (X)							
REJECT CD	ARMY		NAVY		AIR FORCE		MARINES		COAST GUARD		OTHER		TOTAL
	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS	LINES \$ DOLLARS
SA	123456	123456789	123456	123456789	123456	123456789	123456	123456789	123456	123456789	123456	123456789	123456 123456789
SB	123456	123456789	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX XXXXXXXXXXXX
SC	123456		XXXXXX		XXXXXX		XXXXXX		XXXXXX		XXXXXX		XXXXXX
SD	123456		XXXXXX		XXXXXX		XXXXXX		XXXXXX		XXXXXX		XXXXXX
SF	123456	123456789	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX XXXXXXXXXXXX
SG	123456		XXXXXX		XXXXXX		XXXXXX		XXXXXX		XXXXXX		XXXXXX
SH	123456	123456789	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX XXXXXXXXXXXX
SJ	123456	123456789	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX XXXXXXXXXXXX
SK	123456	123456789	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX XXXXXXXXXXXX
SL	123456	123456789	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX XXXXXXXXXXXX
SM	123456	123456789	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX XXXXXXXXXXXX
SN	123456	123456789	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX XXXXXXXXXXXX
TOTAL	123456	123456789	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX	XXXXXXXXXX	XXXXXX XXXXXXXXXXXX